



Clinisafe MLC

Storage of and Access to Test Results - Frequently Asked Questions

What is Clinisafe MLC?

Clinisafe MLC is a 'clinical data repository' which is a database holding the results of all laboratory tests from this region. This information is kept on a secure online computer at Medlab Central Ltd.

Why collect this information?

This type of information has typically been collected only by the person who requested it in the first place. This information was difficult to share and was not normally accessible by any other health professional. This fragmentation of patient data caused delays and errors in the diagnosis and management of significant numbers of patients when visiting another doctor, nurse or hospital who don't have access to this information. This has also led to unnecessary duplication of testing and waste of resources.

Keeping all this information in one place, and making it accessible to authorised medical staff 24 hours a day, dramatically speeds up diagnosis and management. This is particularly important in an emergency when you may not be able to speak for yourself. The availability of this information will help keep you safe.

Who has access to your information?

Only registered medical professionals, with prior authorisation, can access this information. They can access the information on our secure website at any time of the day or night, using their specific password.

How do I know that only those who need to, access my information?

All users are registered health professionals and are aware of their obligations under the Privacy Act. As such, they deal with confidential patient information all day, every day. Clinisafe MLC is probably more secure than old paper based systems because only authorised people can look into the system. Furthermore, a full log is kept of which results are

looked at and by whom so that any breaches are immediately apparent. Action will be taken on any confirmed breach.

Do I have a choice about restricting access to my results?

You have the absolute right to restrict who looks at your results. It is possible to make them confidential within the Clinisafe MLC system so that only the person who asked for them can access them. You can change this at a later stage if you want by contacting Medlab Central on (06) 9523147 or 0800 CLINISAFE (0800 254 647).

What happens if I make my results confidential?

Only the person who requested the test (or someone they have asked to get a copy) will be able to see the results. If you visit another doctor or need to come to the hospital, they will not have access to the results and this will cause delays and probably lead to repeat testing.

How do I make my results confidential?

You can contact Medlab Central directly on (06) 952 3147 or 0800 CLINISAFE (0800 245 647).

(06) 952 3147

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